GOVERNMENT OF ANDHRA PRADESH
ABSTRACT

Police Department – Committees for Implementation of Nationwide Emergency Response System (NERS) Project – Constituted – Orders- Issued.

HOME (PRISONS & FIRE SERVICES) DEPARTMENT

G.O.MS.No. 130 **Dated: 03-08-2017**
Read the following:-

From the Director General of Police, Andhra Pradesh, Vijayawada,
Lr.C.No. 73/A1/NERS/PCS&S/AP/ 2016-17, Dated: 28-04-2017 & 10.07.2017.

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O R D E R:

The Ministry of Home Affairs, Government of India is launching a Nationwide Emergency Response System (NERS) with a single emergency number **'112'** with an integrated Computer Aided Dispatch (CAD) platform supporting Geographical Information System (GIS) based call taking and Global Positioning System (GPS) based Vehicle Dispatch.

2. The Ministry of Home Affairs, Government of India has issued guidelines for Nationwide Emergency Response System (NERS) wherein states were requested to form State Level and District Level Committees for proper monitoring of the project.

3. The Ministry of Home Affairs, Government of India has advised to form State Apex Committee chaired by the Chief Secretary to oversee, review and monitor the establishment of State Emergency Response Centre (SERC).

4. Accordingly, the Director General of Police, Andhra Pradesh, Vijayawada vide his letter read above, has sent proposals for formation of the following Committees to review the progress of Nationwide Emergency Response System (NERS) Project.

(a) State Apex Committee
(b) State Steering Committee
(c) District Mission Committee

5. Government after careful consideration of the proposal hereby constitute the above mentioned Committees, with the following members.

1. **State Apex Committee:** Headed by the Chief Secretary will be responsible for the following and will meet once in a quarter.

   a) Highest level of approval committee for State/UT level
   b) Responsible for overall project implementation
   c) Report any concern of steering committee to centre
   d) Review Progress of the project
   e) Finalization of State/UT level SOP
   f) Decision regarding adding new services/help lines in the Nationwide Emergency Response System (NERS) project at State/UT level

1.	Member(Chair Person)	Chief Secretary.
2.	Member(Co- chair)	Principal Secretary, Home.
3.	Member(Co- chair)	Director General of Police.
4.	Member	Director General, State Disaster Response and Fire Services.
5.	Member	Principal Secretary, Women and Child Welfare Department.
6.	Member	Principal Secretary , Health.
7.	Member	IT Secretary or his representative.
8.	Member	Representative from National Informatics Centre.
9.	Member(Convener)	Inspector General of Police, Technical Services - NERS Nodal officer
10.	Member	Representative from Ministry of Home Affairs

P.T.O.

2. State Steering Committee: Headed by the Director General of Police will be responsible for the following and will meet once in a month.

a) Overall direction, monitoring and guidance of the project
b) Manage implementation across all districts
c) Approve location of PSAP, manpower, operational budgets etc.,
d) Ensure proper training arrangements
e) Ensure deployment of appropriate trained manpower for NERS at State/UT call center
f) Handle procedural issues
g) Monitor hardware and application roll out at call center and field (MDT)
h) Approve go-live at the State/UT
i) Monitor service levels at State/UT
j) Regularly communicate with Steering Committee at Center on progress, challenges, requirements etc., for the project
k) Oversee and manage integration with other services/ministries
l) Guidance to District Mission Committee
m) Coordinate with other departments to ensure smooth integration with NERS project at State/UT level

1	Member (Chairperson)	Director General of Police.
2	Member (Co-Chair-Cum-Convener)	Inspector General of Police, Technical Services – NERS Nodal officer.
3	Member (Co-Chair)	Representative from Home Department.
4	Member	Director General, State Disaster Response and Fire Service.
5	Member	Special Commissioner, WD & CW Department, Guntur.
6	Member	Representative from Health Department.
7	Member	Representative from IT Department.
8	Member	Representative from NIC.

3.) District Mission Committee : Headed by the **District Collector** will be responsible for the following and will meet once a month.

a) Highlight concerns to the State/UT Empowered Committee
b) Ensure integration of all services with NERS
C) Ensure SOPs are followed. Any deviation from SOPs should be acted upon
d) Ensure MDTs are deployed in vehicles
e) SIM cards are functional
f) Periodic reporting
g) Monitoring of cases handled through NERS system
h) Collection of feedback from people
i) Ensuring quality of service

1	Member (Chairperson)	District Collector.
2	Member (Co-Chair)	Superintendent of Police.
3	Member(Co-Chair-Cum-Convener)	Addl. Superintendent of Police (Admin) – NERS.
4	Member	District Fire Officer concerned.
5	Member	Project Director of the concerned District.
6	Member	Representative from Health Department
7	Member	Representative from IT Department

(BY ORDER AND IN THE NAME OF THE GOVERNOR OF ANDHRA PRADESH)

A.R.ANURADHA
PRINCIPAL SECRETARY TO GOVERNMENT

To
The Chief Secretary to Government, Andhra Pradesh, Velagapudi.
The Principal Secretary, Women and Child Welfare Department.
The Principal Secretary, Health and Medical & Family Welfare Department.
The Secretary, Information &Technology Department.
The Director General of Police, Andhra Pradesh, Vijayawada.
(He is requested to serve the copies on all the members)
The Director General, State Disaster Response and Fire Services, A.P., Vijayawada.
The Nodal Officer, NERS Project, through the DGP, A.P., Vijayawada.
The State Information Officer, National Informatics Centre.
The P.S. to Chief Secretary/P.S. to Principal Secretary (Home).
SC/SF

// FORWARDED :: BY ORDER //

SECTION OFFICER